Markets and Values The Evolution of Intrinsic Motivation

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November 2015 1 / 26

## Motivation

- Many commentators e.g. Durkheim, Weber and Polanyi remark on how culture changes with economic development
  - a key example is changes in the nature of employment relations from systems based on reciprocity and trust towards modern wage-labor contracts
  - economists have not paid much attention to cultural dynamics
- However, there has been some recent interest in the importance of intrinsic motivation
  - the possibility that people do not need to be incentivized to perform tasks
  - indeed, incentives can sometimes be counter-productive
- But there is not much on what socializes people into being intrinsically motivated.
  - or are preferences just fixed genetic endowments?

- To study the dynamics of intrinsic motivation when preferences respond to workplace socialization
- Basic set up has
  - firms offer wage contracts
  - workers sort across firms
  - workers influence those with whom they work but socialization does depend on the "fitness" of each type
- Core outputs
  - show how intrinsic motivation in the population as a whole can increase or diminish over time
  - show how this dynamic path responds to technological change and migration
  - draw some policy implications

- Literature on intrinsic motivation
  - anomie when intrinsically motivated workers are monitored and incentivized
- Optimal and Equilibrium Labor contracts
  - show that we cannot have a separating equilibrium with unobserved heterogeneous motivation, moral hazard and team production
- Literature on cultural evolution
  - mostly in anthropology but recently small literature in economics

- Key contributions by Boyd & Richerson (1985) and Cavalli-Sforza & Feldman (1981)
  - uses evolutionary models with exposure to a range of "cultural parents"
  - emphasizes dynamics due to social learning
- In economics Bisin & Verdier (2001)
  - adds a strategic dimension to intergenerational socialization
  - applied, for example, in Tabellini (2008).
- Approach taken here is essentially the indirect evolutionary approach of Guth & Yaari (1992) and Guth (1995)
  - mainly focused on small group interactions and preference change
  - espoused by Ostrom (2000) to study collective action.

- Lay out core model with three features
  - team production with moral hazard
  - heterogeneous motivation and firms
  - competition for workers
- Derive optimal labor contracts
- Dynamic model of socialization
- Role of productivity growth and migration
- Welfare results

### Framework

- A measure N < 1 of producers (firms) and a measure 1 of workers who are of two types:  $\tau \in \{m, s\}$  where *m* stands for motivated and *s* for selfish.
- Time is infinite and indexed by t.
- Let  $\mu_t$  be the fraction of motivated workers in the population at date t.
- Workers can choose to put in one unit effort  $e \in \{0, 1\}$ .
- Effort costs c to a selfish agent, who decides whether to put in effort or not
- Intrinsically motivated agents get  $\theta > 0$  from effort & puts in effort automatically
- But they incur a cost of  $\nu \in (0, \theta)$  if they are incentivized (e.g., resents the lack of trust).

- Two workers are needed to produce output.
- Output is produced only if *both* agents put in effort.
- Firm owner then gets  $\pi \in [2(c+z), \Pi]$  with cdf  $G(\pi)$  where  $z \ge 0$  is subsistence consumption.
- Workers are matched with firms who post employment contracts which comprise a type-specific wage,  $w_{\tau}$ , and an output contingent payment (bonus)  $b_{\tau}$  which is strictly positive.
- Effort is not contractible and workers have no wealth which they can post as a bond against poor performance.
- Workers have a common outside option  $\bar{u}$ .

- Equilibrium contracts  $\{w_m, b_m, w_s, b_s\}$  in a market equilibrium where firms compete for workers.
- The model therefore has both adverse selection and moral hazard.
- We will require that contracts are incentive compatible in two senses:
  - workers select the contract intended for their type and
  - effort decisions are optimal (for selfish types).

## Effort Decisions

• Let  $E(b, \tau)$  be the effort decision of type  $\tau$  when the bonus is b. (E(b, m) = 1 for all  $b \ge 0$ )

#### Lemma

If  $b \ge c$ , then there is an equilibrium in which all selfish agents put in effort whether they are matched with a selfish or a motivated agent.

Focus on the case where:

$$E\left( b,s
ight) = \left\{ egin{array}{cc} 1 & ext{if }b\geq c \ 0 & ext{otherwise.} \end{array} 
ight.$$

• The payoff of the selfish agent is:

$$V(b,s) = E(b,s)[b-c].$$

while

$$V(b,m) = \begin{cases} \theta & \text{if } b = 0\\ \theta + b - \nu & \text{otherwise.} \end{cases}$$

is the utility of a motivated agent when the bonus is b = + + = +

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• Standard conditions

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November 2015 11 / 26

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(2)

# **Outside** Opportunities

- Outside option is unemployment where a worker receives a subsistence consumption level of z > 0.
- This implies that total remuneration cannot fall below z, i.e.

$$b_{\tau} + w_{\tau} \ge z.$$
 (3)

- This will create a bound on the ability of firms to extract back from the utility rent θ which motivated workers earn.
- Also suppose that there is a small disutility ε > 0 from being unemployed so that all workers strictly prefer to work if they can even if the consumption level is z under both options.
- Hence the outside option for both types of worker is  $z \varepsilon \ge 0$ .

- Contracts must also be consistent with competitive profit maximization by firms.
- Firms offer a common contract  $C = \{w_m, b_m, w_s, b_s\}$  and are atomistic and take the outside utility of workers, denoted by  $\{u_m, u_s\}$ , as fixed.
- Suppose that a firm hires two worker's i and j of type  $\tau(i)$  and  $\tau(j)$ .
- Let  $\mathcal{P}$  be the set of permutations of the types of worker pairs, i.e.  $\{(s, s), (s, m), (m, s), (m, m)\}$  with typical element p.
- Then we define the set S with elements  $\{i, j\}$  such that for all  $p \in \mathcal{P}$ , there exists  $\{i, j\} \in S$  such that  $\{\tau (i), \tau (j)\} \in \mathcal{P}$ .
  - Intuitively, when we consider  $\{i, j\}$  from S we cover all permutations of worker types that a firm could choose from.

## Competition and Profit Maximization

• Focus on contracts where (1) and (2) hold then the profits of the firm are:

$$\Pi(i, j : \pi, C) = E(b_{\tau(i)}, \tau(i)) E(b_{\tau(j)}, \tau(j)) \{\pi - b_{\tau(i)} - b_{\tau(j)}\} - w_{\tau(i)} - w_{\tau(j)}.$$

- Given any equilibrium contract C, the equilibrium utilities of workers are  $w_s + V(b_s, s)$  and  $w_m + V(b_m, m)$ .
- Profit maximization requires that, for all  $i, j \in S$  there does not exist  $C' = \left\{ w'_m, b'_m, w'_s, b'_s \right\}$  which satisfies (1), (2) and (3) such that:

$$w'_{s} + V\left(b'_{s}, s\right) \geq w_{s} + V\left(b_{s}, s\right) \& w'_{m} + V\left(b'_{m}, m\right) \quad (4)$$
  
$$\geq w_{m} + V\left(b_{m}, m\right).$$

and  $\Pi(i,j:\pi, C') > \Pi(i,j:\pi, C)$ .

- There is a fraction  $\mu_t$  of motivated workers in the population
- **2** Firms post contracts  $\{w_m, b_m, w_s, b_s\} \in C^*$ .
- Irrms and workers match and workers choose their effort levels.
- Socialization takes place and the fraction of motivated workers is updated to  $\mu_{t+1}.$

We will work backwards through each stage of the model.

### Socialization

• Given a set of equilibrium contracts  $C^*$  and a fraction of motivated workers, let  $U(C^*, \mu, \tau)$  be the expected utility of being a type  $\tau$  and let

$$\Delta(\mu) = U(C^*, \mu, m) - U(C^*, \mu, s)$$

be the utility difference between the motivated type and the selfish type.

- We will characterize  $\Delta(\mu)$  below.
- Co-workers serve as "cultural parents".
- Suppose that socialization has bite in situations where there is non-assortatively matching.
- Probability of becoming motivated in a mixed setting is

$$\rho\left(\Delta\left(\boldsymbol{\mu}_{t}\right)\right) = \frac{\exp\left[\Delta\left(\boldsymbol{\mu}_{t}\right)\right]}{1 + \exp\left[\Delta\left(\boldsymbol{\mu}_{t}\right)\right]}.$$

This implies that

$$\mu_{t+1} = \sigma \mu_t + (1 - \sigma) \left[ \mu_t^2 + 2\mu_t \left( 1 - \mu_t \right) \rho \left( \Delta \left( \mu_t \right) \right) \right].$$

where  $\sigma$  is fraction of assortative matching.

Rewrite as

$$\mu_{t+1}-\mu_t=\left(1-\sigma\right)\mu_t\left(1-\mu_t\right)\left[2\rho\left(\Delta\left(\mu_t\right)\right)-1\right].$$

• Thus the sign of the change is determined by  $\rho\left(\Delta\left(\mu_t\right)\right)^>_< 1/2$  or equivalent  $\Delta\left(\mu_t\right)^>_< 0.$ 

- Equilibrium contracts C<sup>\*</sup> which satisfy (1), (2) and (3) and are profit maximizing for all π ∈ [2 (c + z), Π].
- Show that C\* comprises two sets of pooling contracts both of which are typically on offer in a market equilibrium.

#### Proposition

All contracts in  $C^*$  set subsistence wages, i.e.  $w_m = w_s = z$ . For bonuses, the market offers two possible contracts: a bonus contract where  $b_s = b_m = c$  and a fixed-wage contract where  $b_s = b_m = 0$ . Firms choose which contract to offer as follows:

• if 
$$\pi \ge \frac{2c}{1-\mu^2}$$
 then  $b_s = b_m = c$   
• if  $\pi < \frac{2c}{1-\mu^2}$  then  $b_s = b_m = 0$ 

### **Dynamics**

- Last result shows that  $\sigma=0$
- Focus on case where

$$0 > \theta + c - \nu > -\varepsilon. \tag{5}$$

- This is the *anomie* condition where values or norms have broken down causing a state of anxiety to workers, a form of personal demoralization.
  - Requires  $\nu$  to be large enough and will be enough to generate the possibility of breakdown an intrinsic motivation norm.
- In the contracting equilibrium, the probability that any type of worker is employed is *N*.
- Thus,

$$U(C^*,\mu,s) = -(1-N)\varepsilon,$$

• The expected utility of a motivated worker is

$$U(C^*, \mu, m) = N\Delta(\mu) - (1 - N)\varepsilon.$$

Key expression is

$$\Delta\left(\mu\right) = \left[\theta + \left(1 - G\left(\frac{2c}{(1-\mu^2)}\right)\right)(c-\nu)\right]$$

which is increasing in  $\mu$ .

- Expected payoff to being motivated agent is greater when there are more motivated workers around since firms offer more fixed wage opportunities.
- Define  $\hat{\mu}$  from

$$heta = \left(1 - G\left(rac{2c}{\left(1 - \hat{\mu}^2
ight)}
ight)
ight) \left[
u - c
ight].$$

 $\text{Then } \Delta\left(\mu\right) \geq \text{0 for all } \mu \geq \hat{\mu} \text{ and if } \mu < \hat{\mu} \text{, then } \Delta\left(\mu\right) < \text{0}.$ 

#### Proposition

For  $\mu_t < \hat{\mu}$ ,  $\lim_{t \to \infty} \mu_t = 0$  and for  $\mu_t > \hat{\mu}$ ,  $\lim_{t \to \infty} \mu_t = 1$ .

- ullet Thus there is a "tipping point" around  $\hat{\mu}$
- Extent of worker motivation either increases or decreases over time depending on which side of the tipping point the starting point is
- Thus the economy naturally has multiple steady states:  $\mu = 1$  or  $\mu = 0$ .

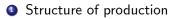


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#### Proposition

Consider two distributions of productivity A and B where the first dominates the second in a first order sense, i.e.

$$\mathcal{G}^{\mathcal{A}}\left(\pi
ight)\leq\mathcal{G}^{\mathcal{B}}\left(\pi
ight)$$
 for all  $\pi\in\left[2\left[c+z
ight],\Pi
ight]$  .

then the threshold fraction of motivated individuals for economy A,  $\hat{\mu}^A$  will be everywhere above the threshold fraction of individuals in economy B,  $\hat{\mu}^B$ .

- Thus more productive economy is likely to have less intrinsic motivation all else equal.
- So technological change can lead to a move towards an economy dominated by selfish individuals.

# Migration

- Pool of migrants of measure M and two economies A and B with the same structure of productivity and other parameters where the first economy has more motivated workers,  $\mu^A > \mu^B$ .
- Among the migrants, let  $\mu^M$  be motivated and let  $\Delta^A = \Delta(\mu^A)$  and  $\Delta^B = \Delta(\mu^B)$  be the expected gain from being a motivated worker in each economy.
- Motivated migrant will pick the economy to migrate to based on max  $\{\Delta^A, \Delta^B\}$ .

#### Proposition

Potential migrants will sort according to the fraction of motivated workers in each country. Specifically, if  $\Delta^A > \Delta^B (\Delta^A < \Delta^B)$  the fraction of motivated workers in A increases (decreases) to  $\frac{\mu^A + \mu^M M}{N + M\mu^M} \left(\frac{\mu^A}{N + M(1 - \mu^M)}\right)$ .

• So migration reinforces the dynamics.

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### Welfare

• Aggregate surplus when the fraction of workers is  $\mu$  is:

$$\begin{split} S\left(\mu\right) &= & \mathcal{N}\left[\mu\theta + G\left(\frac{2c}{\left(1-\hat{\mu}^2\right)}\right) \left[\mu^2 E\left(\pi:\pi \le \frac{2c}{\left(1-\hat{\mu}^2\right)}\right)\right] \\ &+ \left(1 - G\left(\frac{2c}{\left(1-\hat{\mu}^2\right)}\right)\right) \left[E\left(\pi:\pi \ge \frac{2c}{\left(1-\hat{\mu}^2\right)}\right) - \nu\right] \right] \\ &- (1-\mathcal{N})\,\varepsilon. \end{split}$$

#### Proposition

In the long-run economies based on intrinsic motivation will have higher welfare and similar income levels to those which rely on incentives

• This is because we allow motivated workers to earn  $\theta$ .

- We have put forward a framework for studying cultural dynamics when there is endogenous motivation due to workplace socialization
- Contracts and labor allocation is endogenous
- Allows us to think about a range of issues
- Part of a wider agenda to understand situations where preferences and institutions interact.